

MAY 7, 2024

Comet Bourse 35, rue Saint-Marc 75002 Paris



# THE EDENRED SAILING TEAM







MAY 7, 2024

Comet Bourse 35, rue Saint-Marc 75002 Paris



#### THE DEVICE SET UP FOR YOUR GENERAL MEETING

# OUR GENERAL MEETING IS BROADCAST LIVE IN FRENCH AND ENGLISH



 Link available on our Edenred.com website

# YOUR DOCUMENTS ARE AVAILABLE ON OUR WEBSITE EDENRED.COM





- ▶ The Universal Registration Document
- The Integrated Report



#### SUSTAINED, TRANSPARENT SHAREHOLDER DIALOGUE IN 2023

#### MEETINGS WITH INSTITUTIONAL SHAREHOLDERS

- More than 1,100 investors met ( +7% vs. 2022)
- Participation in 12 roadshows (+ 1 vs. 2022) and 13 conferences (in line with 2022)

#### SPECIAL ATTENTION PAID TO INDIVIDUAL SHAREHOLDERS

In addition to the General Meeting, more than 380 individual shareholders reached in 2023 in many cities in France



5,000 participants were able to discuss with the Investor Relations team during the Investir day in Paris



Two Shareholders' Newsletters







Edenred, winner of the 2023 of the of the Bronze Trophy for best shareholder services (*Le Revenu* newspaper)<sup>1</sup>



Edenred on the podium in the *Institutional Investor Magazine* rankings in two categories<sup>2</sup>

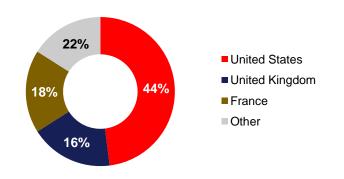


#### OUR SHAREHOLDER BASE IS STRONGLY INTERNATIONAL

# FREE FLOAT STANDS AT 99.8% INCLUDING 3.7% OF INDIVIDUAL SHAREHOLDERS

# 3.7% 0.3% Institutional shareholders Individual shareholders Treasury shares

# INSTITUTIONAL SHAREHOLDERS ARE MOSTLY US- AND UK-BASED



Main Edenred shareholders	% shareholding	% voting rights
Capital World Investors	9.90%	9.76%
FMR LLC	5.12%	5.04%
Select Equity Group LP	4.85%	4.78%



96.0%



# **AGENDA**

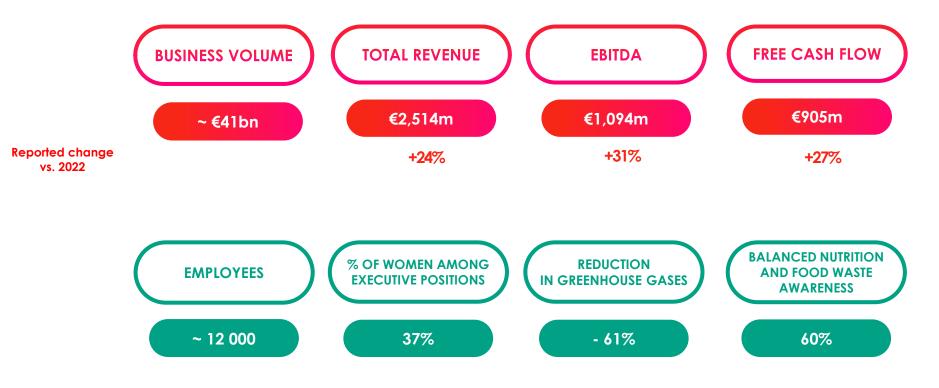
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- 2. Our Beyond<sub>22-25</sub> strategic plan: where do we stand?
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# **2023 HIGHLIGHTS**





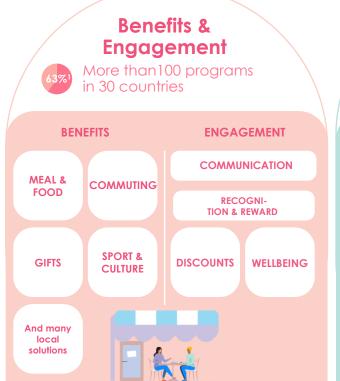
#### **2023 EDENRED KEY FIGURES**





#### A PORTFOLIO OF MORE THAN 250 PROGRAMS...

- 1. Contribution to 2023 operating revenue
- 2. Number of virtual card







# ...DRIVING POSITIVE IMPACTS ON ESSENTIAL NEEDS, FOR ALL STAKEHOLDERS

#### For employees

- Purchasing power and wellbeing
- Simplified mobility experience
- Smoother corporate expense experience

#### For partner merchants

- Traffic generator
- Consumer engagement and loyalty

#### For corporate clients

- Employee engagement and payroll efficiency
- Fleet total cost of ownership efficiency
- Process efficiency

#### For public authorities

- Formalization of the economy and local job creation
- Behavioral incentives (e.g., nutrition, mobility)

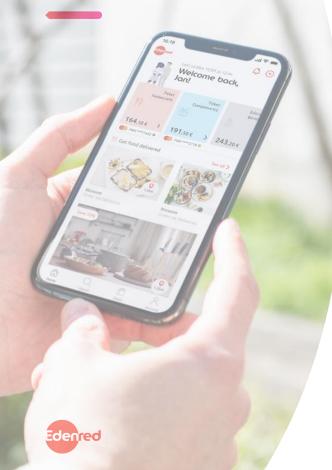


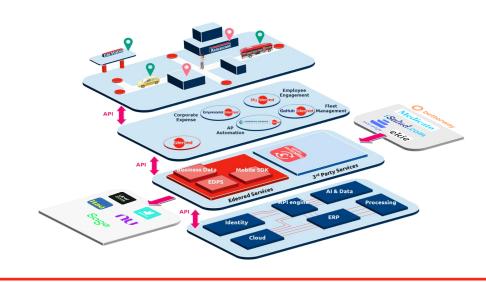


**ENRICH CONNECTIONS.** 

FOR GOOD.

# A STATE-OF-THE-ART GLOBAL PLATFORM...





60m+

users



merchants

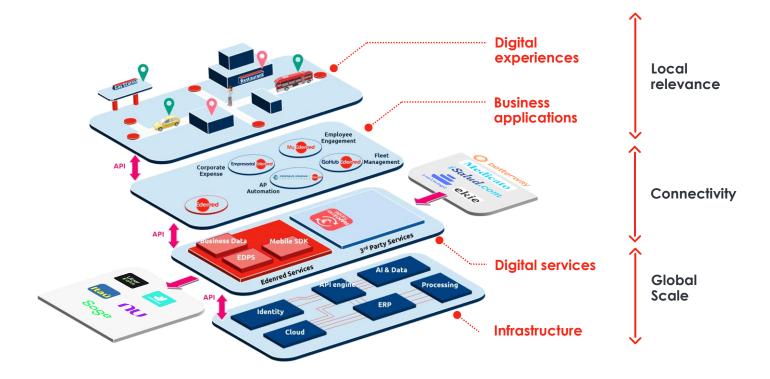


clients



Payment volume processed

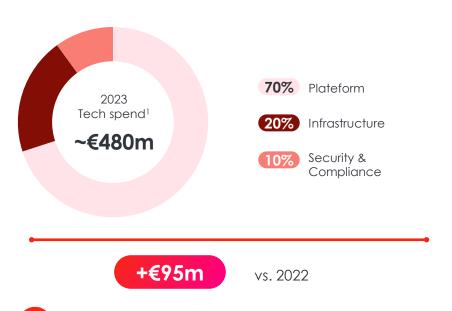
## ...PROVIDING HIGH FLEXIBILITY AND CONNECTIVITY



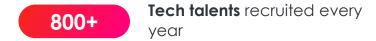


#### SUSTAINABLE TECHNOLOGY INVESTMENTS ...

#### Increased tech investments



#### Innovation & operation at scale









# ... TO EXPLOIT THE FULL POTENTIAL OF DATA AND ARTIFICIAL INTELLIGENCE

#### **Solid fundations**

200+

**Data practitioners** within Edenred

1 plateform of global data

Rolled out across top BUs

> 50

**Use** cases

# Improved internal efficiency, for the benefit of our customers

Individual productivity



Secured and private version of ChatGPT for all Edenred employees

2 Customer facing use cases





Chatbot for customers self-service





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#### EDENRED ENVIRONMENT UNDERGOING SUSTAINABLE MUTATIONS

#### Working world transformations

Increased demand for personalized benefits in Benefits & Engagement for employees



A FULLY INTEGRATED BENEFITS & ENGAGEMENT PLATFORM

#### A new era of mobility

Fleet demand for greener and manager smarter mobility





THE END-TO-END PLATFORM FOR SEAMLESS AND EFFICIENT MOBILITY MANAGEMENT

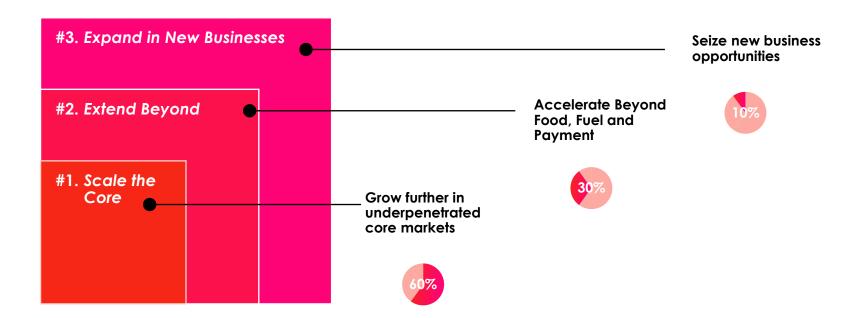
**Edenred** ambition



To materialize this vision and leverage its platform, Edenred has a strategic plan:

# BEYOND 22-25

#### A STRATEGY BASED ON THREE MAJOR LEVERS ...







# **SHARE OF BEYOND SOLUTIONS INCREASED IN 2023**

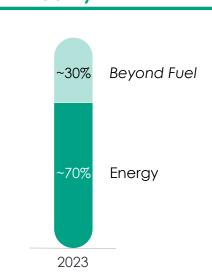


Share of Operating Revenue

#### **Benefits & Engagement**



#### **Mobility**



#### AN EXTENDED BENEFITS & ENGAGEMENT VALUE PROPOSITION

#### Distributing additional 3<sup>rd</sup> party benefits...

#### ... and expanding to engagement through M&A



Benefits management platform



**Employee** Savings



Rewards & Recognition



Wellbeing



**Employee** Communicati ons





3<sup>rd</sup>-party benefits













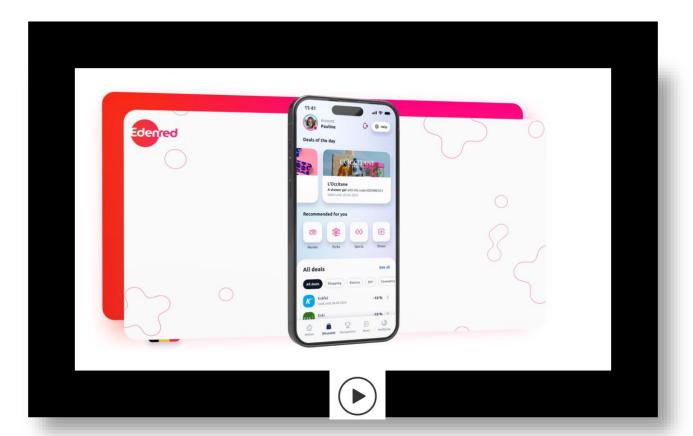






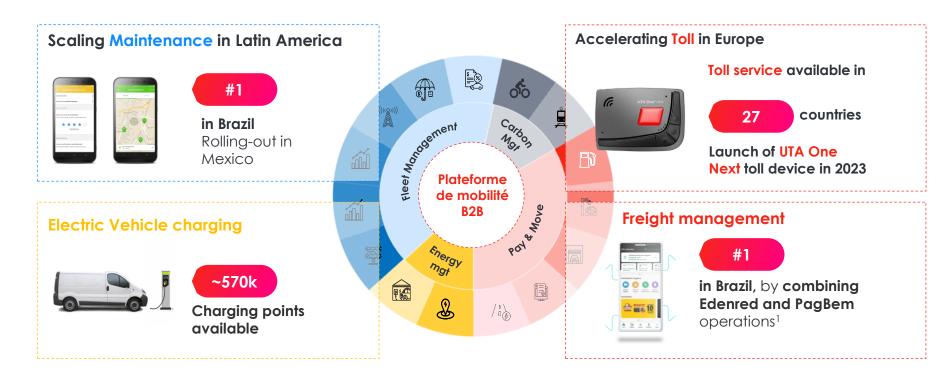


# AN INTEGRATED BENEFITS AND ENGAGEMENT PLATFORM





#### **ACCELERATING BEYOND FUEL - AN EXTENSIVE MOBILITY OFFER**





# SPIRII'S ACQUISITION, A EUROPEAN SAAS¹ PLATFORM DEDICATED TO **EV CHARGING SOLUTIONS**



a best-in-class asset for EV charging

2019 Founded in Denmark

European countries covered with operations 18

~100 **Employees** 

250+ Partners across a strong network

Already trusted by







> €25m

Estimated revenue in 2024



#### Infrastructure

3rd party hardware reseller partnering with best-in-class technology providers

Selected examples



ABB Aglpitronic wallbox 🖫 🗘 Zaptec



**Charge Point Management** 

Energy and load management, customer care (proprietary technology)



#### On-the-road services



EV charging stations screen



Climate impact



Charge optimization 24

## AN EFFICIENT AND RESPONSIBLE MOBILITY MANAGEMENT



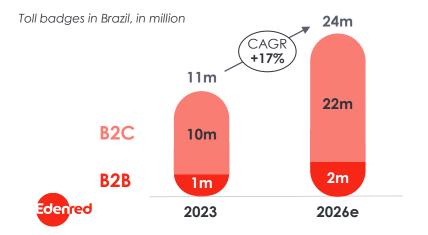


# **EXTENSION TO NEW MARKET SEGMENTS (B2C)**



#### A B2C Toll market in Brazil ...

- Historic double-digit growth in the B2C toll market
- larger than the B2B market, opening significant opportunities



#### ...reached through new distribution channels







Commercial partnership with Nubank in Brazil presents strong potential





# Beyond<sub>22-25</sub> Plan strengthens Edenred financial and extrafinancial ambitions

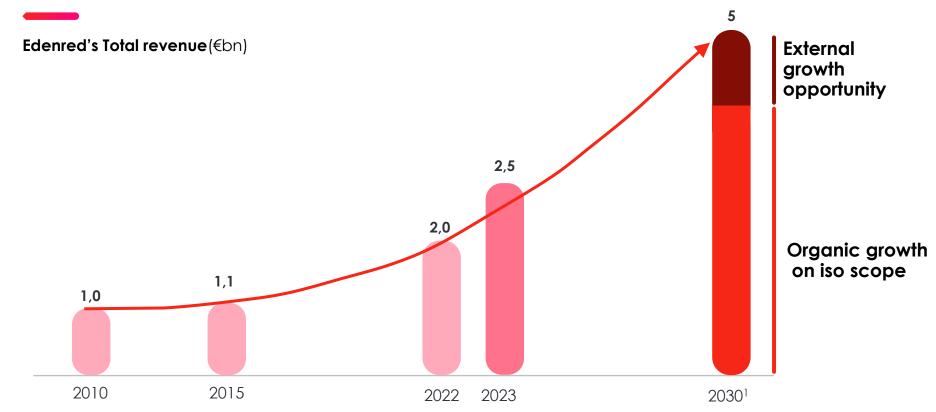
# BEYOND<sub>22-25</sub> PLAN AMBITIONS

MEDIUM-TERM ANNUAL **Global Performance Ambition TARGETS (2022-2025)** L/L EBITDA growth >+12% **Financial** ambition Annual FCF / EBITDA >70% conversion rate<sup>1</sup> SBTi<sup>3</sup> Net Zero Carbon by 2050 **Extra-financial** ambition Scope 1, 2, 3A (trajectory +1.5°C)



- 1. At constant regulations and methodologies
- 2. Science Based Targets initiative

## ON A PATH TO €5BN TOTAL REVENUE BY 2030





1. Estimation, at constant exchange rate

29



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#### STRENGTHENING A LONG-STANDING ESG COMMITMENT





via Edenred solutions



## **PROGRESSION IN THE ESG FIELD IN 2023**

#### ESG progresses...

		2022	2023
<b>ideal</b> people	% women among executive positions	33%	37%
<b>ideal</b> planet	% intensity reduction in scope 1 and 2 greenhouse gas emissions (point sources <sup>1</sup> ) compared with 2013	-51%	-61%
<b>ideal</b> progress	% of retailers and users targeted by awareness-raising initiatives in sustainable food and access to alternative mobility solutions <sup>2</sup> .	58%	60%

# ...and is recognized by the main rating agencies



FTSF4Good



32

# MOVE FOR GOOD PRODUCT AT THE CENTER OF OUR MOBILITY STRATEGY



#### **Measure & Reduce**







# Raise awareness





# Compensate







## **SOLUTIONS FOSTERING FINANCIAL INCLUSION**







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# 12 000 EMPLOYEES FROM DIVERSE BACKGROUNDS



45 countries

38: average age

**52%** women

**87** nationalities



A CORPORATE CULTURE BASED ON 5 VALUES, SERVING EDENRED'S PURPOSE

Our purpose

**ENRICH CONNECTIONS.** 

FOR GOOD.

**Our Values** 

- Respect
- Passion for customers
- Simplicity
- Entreprenarial spirit
- Imagination

Our behaviour

11 commitments that are part of our approach

Dream team





## DIVERSITY AND INCLUSION, VECTORS OF WELL-BEING AT EDENRED

#### Disability inclusion





Organization throughout the Group of an inclusion week dedicated to disability, supplemented by local actions in 12 countries

#### Gender diversity

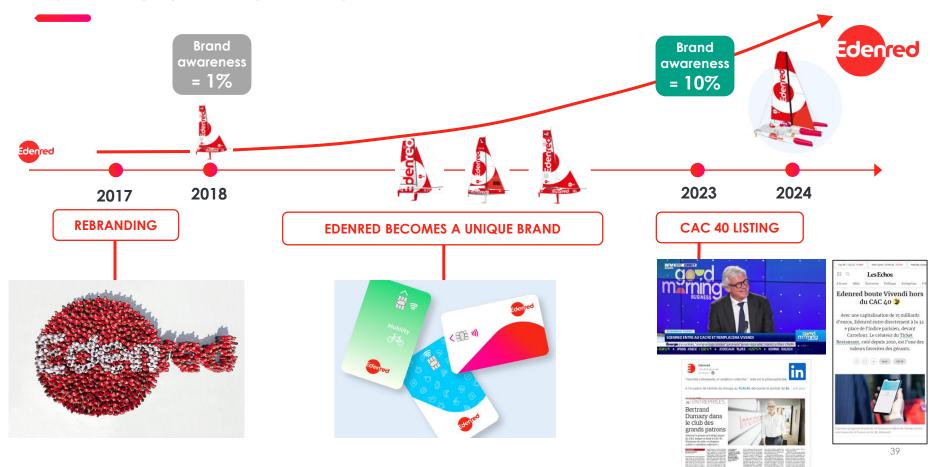




Obtained in France in 2023 the First Elisabeth Moreno Prize, which recognizes the most innovative company in terms of diversity in digital professions



## **BUILDING OF A POWERFUL BRAND**



## A STRONG E-REPUTATION

The strong recognition from users











Google Play (Android)



Hello

40

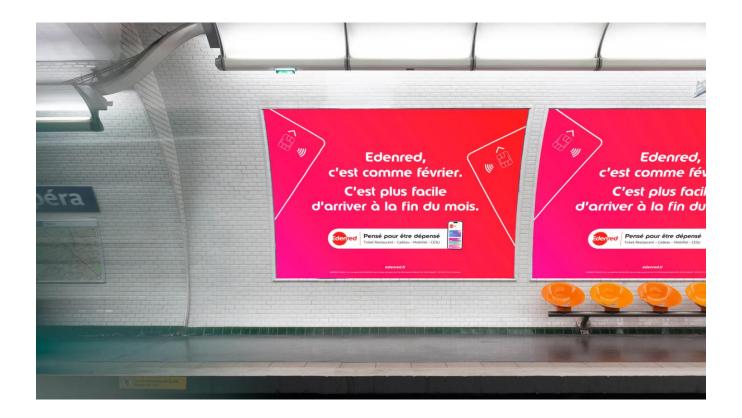


## **OUR ADVERTISEMENT CAMPAIGN IN FRANCE**





## AN IMPACTFUL ADVERTISING CONCEPT







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## STRONG GROWTH AT ALL LEVELS TO REACH NEW HEIGHTS

TOTAL REVENUE

**EBITDA** 

FREE CASH FLOW

€2,514m

€1,094m

€905m

+23,7%

Reported change vs. 2022

+30,7%

Reported change vs. 2022

+27,3%1

Reported change vs. 2022

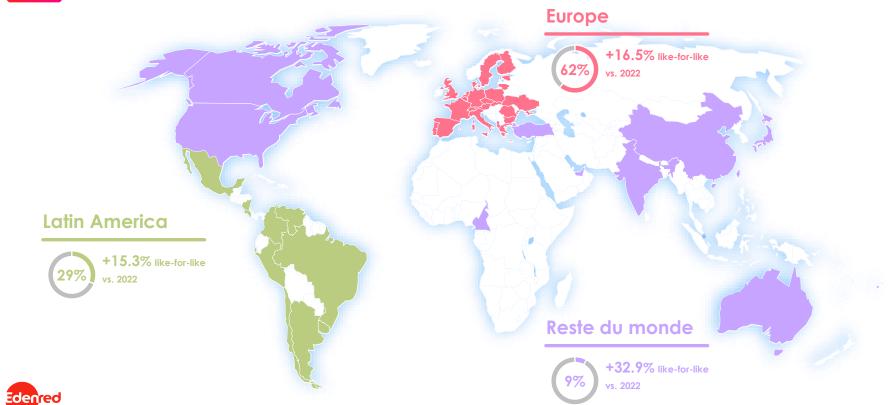


## ROBUST DOUBLE-DIGIT ORGANIC GROWTH IN ALL BUSINESS LINES...

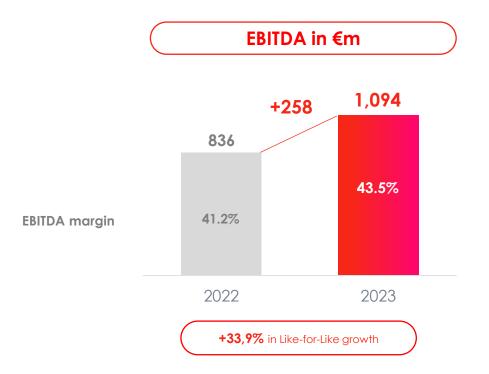
**Complementary Solutions Benefits & Engagement Mobility**  Corporate Payment Services % OF 2023 GROUP Incentive 63% 25% 12% **OPERATING REVENUE** & Rewards Public Social **Programs** €577m €285m €1,449m 2023 LIKE-FOR-LIKE OPERATING +19,5% +10,6% +16,2% **REVENUE GROWTH vs. 2022** 



## ...AND IN ALL GEOGRAPHIES

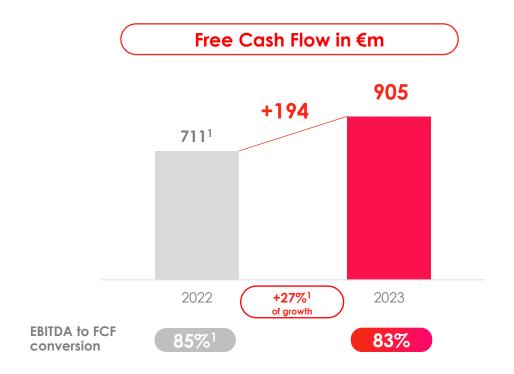


## **RECORD-HIGH EBITDA IN 2023**



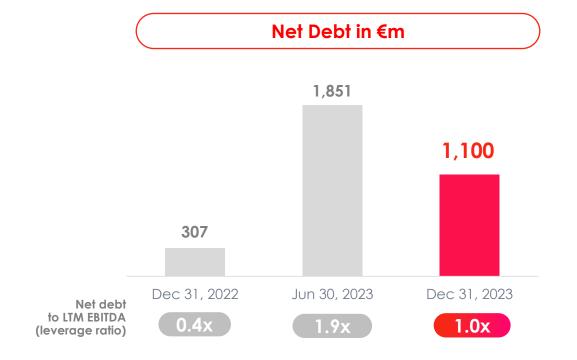


## **RECORD FREE CASH FLOW IN 2023**





## **LEVERAGE RATIO BACK TO 1.0X**



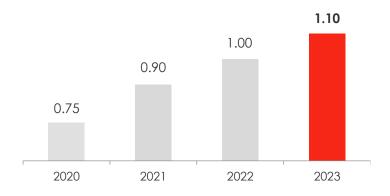


## CAPITAL ALLOCATION

## Proposed 2023 dividend<sup>1</sup>



In line with a progressive increasing dividend policy



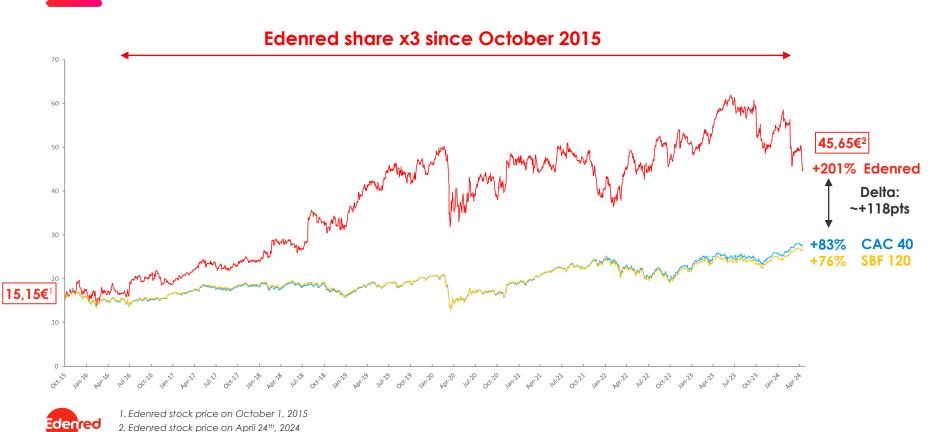




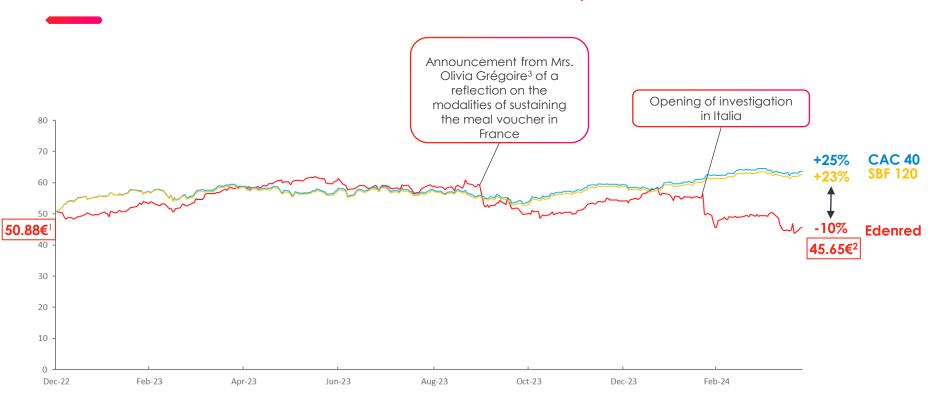
CAC 40 listing On June 19<sup>th</sup> 2023

Integration in the **Euronext Tech Leaders** initiative on June 15<sup>th</sup> 2023

## EDENRED SHARE PRICE SINCE OCTOBER 1<sup>ST</sup>, 2015



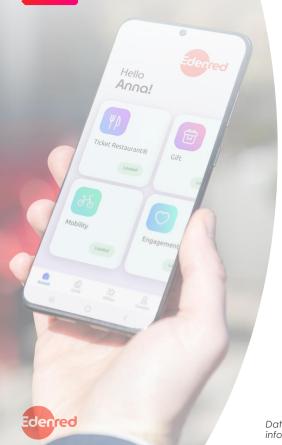
## SHARE PRICE CHANGE SINCE JANUARY 1<sup>ST</sup>, 2023





- 1. Edenred stock price on December 31st, 2022
- 2. Edenred stock price on April 24th, 2024
- 3. French junior Minister for SME, Trade, Crafts and Tourism

## **POSITIVE RECOMMANDATION FROM FINANCIAL ANALYSTS**



sell-side analysts with « Buy » recommendation on Edenred

sell-side analysts with « Neutral » recommendation on Edenred

sell-side analysts with « Sell » recommendation on Edenred

Average price target at

€63

## Review of our compliance approach

#### ITALIAN CASE: WHERE DO WE STAND?

#### What happened?

- May 2021: 4 lots (out of 15) won by Edenred Italy as part of Consip 9 public tender, for a Business Volume of c.€600m for 2 to 3 years
- **Sept. 2021:** Tender's award challenged by a competitor, Repas (est. market share of 5%), before the administrative court. **Despite favorable first-instance judgement**, appeal decision led to one lot out of four being awarded back to Repas in February 2022.
- Feb. 2024: Filing of a criminal complaint by Repas based on Decree 231, resulting in the indictment of Edenred Italy
  - Edenred Italy is accused of not having provided all the information required in the tender process
  - €20 million put in an escrow account at the demand of the prosecutor, representing Edenred estimated revenue in relation with Consip 9 and to cover the related risk

#### What's next?

- The case will now be examined by the criminal court which will hand down the first-instance decision in around two years' time
- Edenred is confident about the outcome of the procedure and is at the disposal of the Italian judicial authorities to provide all the necessary explanations. The case is taken very seriously and leads to a strengthening of the measures in place.



### WHAT WAS IN PLACE BEFORE FEBRUARY 2024?

#### Worldwide

- Whistleblowing system on many dimensions (e.g. Anticorruption, Antitrust and competition law, Anti Money Laundering)
- Mandatory trainings on Business ethics and Compliance (e.g. Anticorruption, Antitrust and competition law, Anti Money Laundering, Cybersecurity) for all employees and dedicated mandatory trainings for exposed employee (e.g. Public affairs) as from end of 2021
- Review of the Charter of Ethics in 2021 reinforcing the standards of behavior and implementation of the acknowledgement process as part of the integration, that allowed to reach a 100% acknowledgement at the end of 2023
- Risk & Fraud Committee implemented in all Business Units at least once a quarter, under the leadership of the Risk & Compliance department

#### Locally

ISO 37001 certification (the highest level of Anti-bribery certification) obtained by Edenred Italy in June 2023



### WHAT DID WE PUT IN PLACE SINCE FEBRUARY 2024?

#### New tender procedure

- Group-wide framework prepared with the assistance of a world-leading audit firm ongoing Q2 2024
- Deployment in all Edenred business units Q2 2024

#### **New process overview**

- Each public and private contract is assessed using a risk matrix (e.g. country, public or private nature, amount, nature of the products and services offered)
- **Depending on the risk level, sign-off is required** by the local compliance department and/or the local general manager and/or the head of the business line

#### New audit trail

Procedure implementation will be audited by Group internal audit



## Q1 2024 revenue

# Q1 2024 MARKS THE 8<sup>TH</sup> QUARTER IN A ROW WITH ORGANIC GROWTH ABOVE 20%





# EDENRED KEEPS ON CAPTURING SUSTAINABLE AND PROFITABLE GROWTH OPPORTUNITIES

- Meeting the growing needs arising from a changing working world and the advent of a new era of mobility
- Further penetrating its core markets notably in the SME segment, while reinforcing its leadership through bolt-on acquisitions in Mobility in Europe (IP) and in Benefits in Brazil (RB)
- **Extending its portfolio of solutions** through targeted acquisitions in employee engagement (Reward Gateway) and e-mobility (Spirii)
- Leveraging its unique digital platform to efficiently provide a higher number of clients (1m+), users (60m+) and merchants (2m+) with a broader range of solutions



# FURTHER SUSTAINABLE AND PROFITABLE GROWTH IN 2024 AND BEYOND

Beyond<sub>22-25</sub> targets confirmed for 2024







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## The Board of Directors



**Bertrand Dumazy**Chairman and Chief Executive Officer

# CORPORATE GOVERNANCE PRINCIPLES IN COMPLIANCE WITH THE AFEP-MEDEF CODE

### **Current Board practices**

- Board of Directors (12 members)
- ▶ 90%¹ independent directors
- ▶ 50%¹ women
- Chairman and Chief Executive Officer
- Lead Independent Director and Vice-Chairman of the Board of Directors
- 4-year terms of office

#### Governance structure

- 3 committees to prepare the Board of Directors' decisions:
  - Audit and Risks Committee
  - Compensation, Appointments and CSR Committee
  - Commitments Committee



## COMPOSITION OF THE BOARD OF DIRECTORS

## 90% OF MEMBERS ARE QUALIFIED AS INDEPENDENT DIRECTORS\*



**Cédric Appert**Employee-representative director



Nathalie Balla\* Chair of New R



Sylvia
Coutinho\*
Country Head of UBS
Group Brazil



Dominique
D'Hinnin\*
Lead Independent Director and
Vice-Chairman of the Board of
Directors



**Bertrand Dumazy** Chairman and
Chief Executive Officer of
Edenred



Angeles Garcia-Poveda\* Chairman of Legrand SA



Maëlle
Gavet\*
Chief Executive Officer of
Techstars



Graziella
Gavezotti
Employee-representative
director



Jean-Romain LHOMME\* Chief Operating Officer of Videlot and Chief Executive Officer of Imagine



Monica Mondardinil\* Chief Executive Officer of CIR S.p.A.



Bernardo Sanchez Incera\* Chairman of Coface SA



Philippe
Vallée\*
Executive Vice-President,
Digital Identity and Security of
Thales

## DIRECTOR SKILLS MATRIX (EXCLUDING THE CHAIRMAN & CEO)

A COMBINATION COVERING ALL THE GROUP'S BUSINESS ACTIVITIES





### **RENEWAL PROPOSED IN 2024**

## DOMINIQUE D'HINNIN (4<sup>TH</sup> RESOLUTION - PAGE 364 OF THE 2023 URD)



## Lead Independent Director and Vice-Chairman of the Board of Directors

Nationality: French

**Age**: 64

First appointed: June 8, 2017 Re-appointed: May 7, 2020

Current term ends: 2024 General Meeting

Directorships in other listed companies: Eutelsat Group, Cellnex and Kering

Dominique D'Hinnin is a graduate of École Normale Supérieure and École Nationale d'Administration.

He began his career in 1986 with France's Inspection des Finances before joining Lagardère as Chief Internal Auditor in 1990. In 1993, he became Executive Vice-President, Finance of Hachette Livre and in 1994 Executive Vice-President of Grolier Inc. (Connecticut, USA). In 1998, he was appointed Executive Vice-President, Finance of the Lagardère group, where he also held the position of Co-Managing Partner between 2009 and 2016.

Dominique D'Hinnin is Lead Independent Director – Vice-Chairman of the Board of Directors, Chairman of the Compensation, Appointments and CSR Committee and a member of the Audit and Risks Committee.



## **RATIFICATION OF THE CO-OPTION PROPOSED IN 2024**

## NATHALIE BALLA ( $5^{TH}$ RESOLUTION – PAGES 364-365 OF THE 2023 URD)



#### **Independent Director**

Nationality: French

**Age**: 56

First appointed: October 16, 2023

Re-appointed: N/A

Current term ends: 2025 Annual General Meeting (initial end of Françoise Gri's term of office)

Directorships in other listed companies: IDI and CRITEO

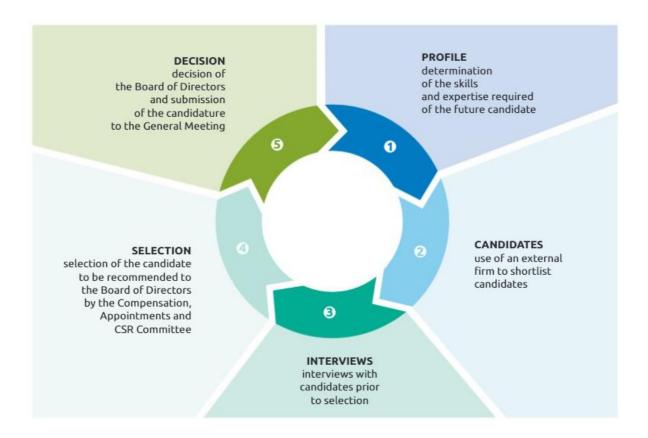
Nathalie Balla is a graduate of ESCP-EAP business school in Paris and holds a PhD in Economics and Finance from the University of St. Gallen. She began her career as an auditor with Pricewaterhouse Switzerland from 1990 to 1991.

In 1992, she joined the Karstadt Quelle group, where she served as Managing Director of the Madeleine banner for Switzerland and Austria from 1996 to 1998. She then moved to Quelle Versand AG & Mode & Prix as Managing Director for Switzerland from 1998 to 2001, before serving at Quelle and Neckermann AG, in Germany, as a member of the Executive Committee in charge of international operations from 2001 to 2005.

From 2005 to 2008, she was Managing Director of Robert Klingel Europe, the fourth-largest distance selling company in Germany. She was appointed Chair and Chief Executive Officer of La Redoute in 2009. From 2014 to 2022, she was co-Chair of the La Redoute group and Relais Colis, alongside Eric Courteille.



## **SELECTION PROCESS FOR DIRECTORS**





## APPOINTMENT OF EMPLOYEE-REPRESENTATIVE DIRECTORS

- The Board of Directors includes two employee-representative directors (Article L.225-27-1 of the French Commercial Code)
- Employee-representative directors are appointed by Edenred's Social and Economic Council
- This method of appointment ensures proper representation of Edenred's employees



## GENDER BALANCE AND DIVERSITY

#### On the Board of Directors

The Board of Directors comprises five women and five men – i.e., 50% women<sup>1</sup>

### Within management bodies

- Within the Group, there are 52% women and 48% men
- Within the management bodies, the proportion of women was 37% in 2023, versus 21% in 2017
- The Edenred group's policy on gender diversity in management bodies is presented on pages 311-312 of the 2023 URD



### MATTERS ADDRESSED BY THE BOARD IN 2023

### **Recurring matters**

- Approval of the publication of the 2023 full-year and interim financial statements, 2024 budget
- Group's strategic goals
- Management and analysis of risks and opportunities
- Resolutions proposed to the Combined General Meeting
- Monitoring of shareholder structure
- Monitoring of the implementation of the "People, Planet, Progress" CSR policy
- Compensation of corporate officers and longterm incentive plan for managers
- Annual assessment<sup>1</sup> of the practices of the Board and Board Committees

# Specific matters addressed in 2023

- Acquisition of Reward Gateway and GOintegro
- Implementation of CSRD regulations
- Co-option of Nathalie Balla
- 2050 net zero carbon target
- New CSR double materiality matrix and new key indicators of the CSR plan
- CSRD Compliance
- Definition of carbon reduction objectives with the SBTI approach
- Strategy for migrating to the public cloud, data platformization and API deployment



# **COMMUNICATION** BETWEEN THE BOARD OF DIRECTORS AND THE EXECUTIVE COMMITTEE

### Extensive, ongoing dialogue...

- Extensive, ongoing dialogue between the members of the Group's Executive Committee and Board of Directors:
  - at the Board of Directors' annual strategic seminar
  - at each Board of Directors meeting on current issues
  - prior to each Board Committee meeting on technical topics

### ...integrated into the Group's processes

- An onboarding process for directors set up with the members of the Executive Committee
- A high level of satisfaction with Executive Committee participation reported in the Board's annual assessment



### INFORMATION ON EXECUTIVE SUCCESSION PLANNING

### A far-reaching, regular process...

- Succession plans reviewed annually by the Compensation, Appointments and CSR Committee and the Board of Directors
- Monitoring of around 25 key Group managers, making up the Extended Group Executive Committee
- Specific focus on succession plans for members of the Executive Committee

### ...to address any eventuality

- Specific review of the Chairman and CEO's succession plan by the Compensation, Appointments and CSR Committee and the Board of Directors
- Distinction made between renewals and vacancies
- Additional information is available on page 308 of the 2023 URD



# ASSESSMENT OF THE BOARD OF DIRECTORS' PRACTICES AND PROCEDURES

### Methodology

- A self-assessment once a year and a formal assessment assisted by an external consulting firm every 3 years
- Self-assessment conducted in 2023 by the Lead Independent Director and Vice-Chairman of the Board of Directors
- Based on a specific questionnaire in accordance with the recommendations of the AFEP-MEDEF Code

### Main findings

- Very satisfactory scores that highlight in particular:
  - exchanges described as open and authentic, a climate of trust for discussions
  - balanced membership of the Board of Directors and its committees
  - an appropriate and relevant process for renewing terms of office
  - the importance of the strategy seminar in learning more about Edenred's business model
  - the quality of the documentation provided, which facilitates rapid, informed decision-making
- Identified areas of improvement:
  - provide regular feedback on Group acquisitions and integration
  - organize training sessions on technical topics and/or innovation in line with Edenred's strategy



### COMMITTEES OF THE BOARD OF DIRECTORS

### Audit and Risks Committee



Bernardo Sanchez Incera

Chairman



Dominique D'Hinnin



Graziella Gavezotti<sup>1</sup>



Monica Mondardini

# Compensation, Appointments and CSR Committee



Dominique D'Hinnin

Chairman



Sylvia Coutinho



Angeles Garcia-Poveda

# Commitments Committee



Jean-Romain Lhomme

Chairman



Cédric Appert<sup>1</sup>



Maëlle Gavet



Philippe Vallée



### **Audit and Risks Committee**



**Bernardo Sanchez Incera**Chairman of the Audit and Risks Committee



Bernardo Sanchez Incera



**Dominique** D'Hinnin



Graziella Gavezotti<sup>1</sup>



Monica Mondardini

**PROPORTION OF INDEPENDENT DIRECTORS** 

100%2

**NUMBER OF MEETINGS** 

**IN 2023** 

**ATTENDANCE RATE IN 2023** 

94%

Employee-representative director.

The employee-representative director is not taken into account for this calculation, in accordance with the AFEP-MEDEF Code

### **DUTIES AND WORK OF THE COMMITTEE IN 2023**

#### AN EFFECTIVE RISK MANAGEMENT SYSTEM REVIEWED ANNUALLY

### **Main duties**

- Ensuring that the accounting policies are appropriate and applied consistently
- Monitoring the process for the preparation of financial information
- Checking that internal reporting and control procedures provide adequate assurance concerning the reliability and completeness of financial information
- Controlling Group risk exposure and the quality of internal controls

#### Main work in 2023

- Review of the full-year parent company financial statements, the consolidated full-year and interim financial statements and the annual budget
- Review of the financial communication processes
- Internal Audit and control work
- Review of legal and tax risks and compliance and cybersecurity issues
- Risk mapping, including CSR risks together with the Compensation, Appointments and CSR Committee, and follow-up of remedial action
- Work on personal data protection
- Improvements in the Group's anti-money laundering policy and the deployment of business tools



# PRESENTATION OF THE ETHICS, COMPLIANCE AND INTERNAL CONTROL SYSTEM

### Monitored risks and associated action plans

- Updated risk map and action plans
- Robust internal control system integrating a broader internal control function
- A public tender procedure currently being deployed

### Training for all employees on key compliance issues

- Compulsory trainings on , personal data protection, cybersecurity, anti-money laundering, competition law, anti-corruption, Charter of Ethics
- Completion rate of between 88% and 94% of Group employees

# Strengthening measures to prevent money laundering and combat fraud

- Update of anti-money laundering systems in regulated establishments
- Deployment of real-time transaction monitoring tools
- Monitoring of alert cases
- Access management (application and physical), implementation of authentication solutions



# The Compensation, Appointments and CSR Committee



### **Dominique D'Hinnin**

Lead Independent Director and Vice-Chairman of the Board of Directors

Chairman of the Compensation, Appointments and CSR Committee



Dominique D'Hinnin



Sylvia Coutinho



Angeles Garcia-Poveda

PROPORTION OF INDEPENDENT DIRECTORS

100%

NUMBER OF MEETINGS IN 2023

4

ATTENDANCE RATE IN 2023

100%

### **DUTIES AND WORK OF THE COMMITTEE IN 2023**

#### Main duties

- Preparing the Board's decisions regarding changes in the composition of the Company's management bodies
- Preparing the Board of Directors' decisions concerning the Chairman and Chief Executive Officer's compensation and implementation of the incentive plan for executives
- Preparing succession plans
- Examining the Group's CSR strategy, commitments and orientations and advising the Board of Directors in this regard

#### Main work in 2023

- Reviewing the composition of the Board: gender balance, independence, composition of the committees and members' required expertise (particularly in CSR)
- Work on the Group's People, Planet, Progress CSR policy, the talent management policy and diversity in management bodies
- Review of non-financial ratings (including CAC 40 ESG, S&P, MSCI, DJSI and Moody's)
- CSRD Compliance
- Definition of carbon reduction objectives with the SBTI approach
- Performance share allocation policy
- Proposals related to the determination of corporate officers' compensation
- Review of succession plans



### COMPENSATION POLICY FOR THE CHAIRMAN AND CEO (1/2)

EX ANTE VOTE (6<sup>TH</sup> RESOLUTION – PAGES 315-322 OF THE 2023 URD)



### Continuity

A compensation structure based on the same components since 2015<sup>1</sup>



### Compliance

Compensation in line with:

- legal and regulatory provisions and AFEP-MEDEF Code recommendations
- the Company's interest, because it is both useful and appropriate, considering the challenges associated with the Beyond<sub>22-25</sub> strategic plan



### Comparability

Compensation assessed against a peer group of comparable companies<sup>2</sup>



### **Performance**

82% of target total compensation linked to performance



# COMPENSATION POLICY FOR THE CHAIRMAN AND CEO (2/2) EX ANTE VOTE (6<sup>TH</sup> RESOLUTION – PAGES 315-322 OF THE 2023 URD)

### Gross annual fixed compensation

€1,030,000

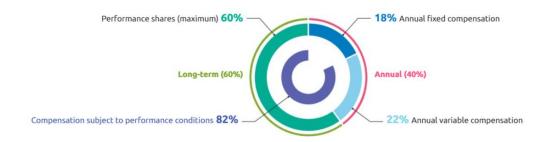
### Gross annual variable compensation

120% of fixed compensation as the target (maximum of 180% in the event of outperformance)

### Long-term compensation

Free allocation of performance shares (up to 120% of fixed and target variable compensation)

#### Target compensation structure



**82%** linked to Edenred's performance

60%
linked to Edenred's long-term performance



### BERTRAND DUMAZY'S COMPENSATION FOR 2023

### EX POST VOTE (10<sup>TH</sup> RESOLUTION – PAGES 330-332 OF THE 2023 URD)

### Gross annual fixed compensation

€1,030,000

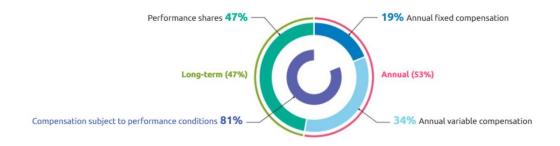
### Gross annual variable compensation

€1.849.880

### Long-term compensation

53,385 shares valued at €2,587,200<sup>1</sup>

#### Structure of compensation



Compensation compliant with the compensation policy approved by the 2023
General Meeting



# ALIGNING THE CHAIRMAN AND CEO'S COMPENSATION WITH EMPLOYEE COMPENSATION AND EDENRED'S PERFORMANCE

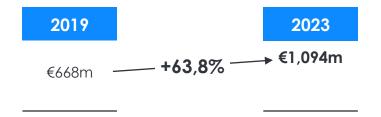
Scope: Edenred SE Ratio of Chairman and Chief Executive Officer's compensation to mean employee compensation

Scope: Edenred in France Ratio of Chairman and Chief Executive Officer's compensation to mean employee compensation

2019	2022	2023
26	31	32
64	64	67



**Change in EBITDA** 





# **COMPENSATION OF DIRECTORS** *EX POST* AND *EX ANTE* VOTES

### Compensation policy

#### Ex ante vote

 $(7^{th}$  and  $8^{th}$  resolutions – pages 315-317 of the 2023 URD)

Principles compliant with the recommendations of the AFEP-MEDEF Code and identical to the compensation policy approved by the 2023 General Meeting

- Variable portion (representing the largest part of each director's compensation) that takes into account directors' attendance at Board meetings
- Additional amount allocated to members of the Board Committees
- Amount that reflects the level of responsibility assumed and time spent in the role of director
- Proposal to raise the annual aggregate fixed amount to €1,000,000 and to allocate additional compensation to directors residing outside Europe

#### 2023 compensation

#### Ex post vote

(9th resolution – pages 322-323 of the 2023 URD)

Compensation compliant with the compensation policy approved by the 2023 General Meeting

- Aggregate fixed amount of €840,000
- Chairman and CEO not compensated for director duties

Total amount awarded for the 2023 financial year

€839,956





### **AGENDA**

- 1. Edenred, the everyday platform for people at work
- 2. Our Beyond<sub>22-25</sub> strategic plan: where do we stand?
- 3. An enhanced sustainable development strategy
- 4. Success built around teams in 45 countries and a powerful brand
- 5. 2023, another record year for Edenred
- 6. Governance guarantees the Group's performance
- 7. Auditors' reports
- 8. Questions & Answers
- 9. Presentation of and voting on the proposed resolutions

### **Deloitte.**



### STATUTORY AUDITORS' REPORTS

YEAR ENDED DECEMBER 31, 2023

**GUILLAUME CRUNELLE** 

GENERAL MEETING OF SHAREHOLDERS - MAY 7, 2024



### STATUTORY AUDITORS' REPORTS

OPINION ON THE COMPANY'S FINANCIAL STATEMENTS AND THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED DECEMBER 31, 2023

1ST AND 2ND RESOLUTIONS

- In our opinion, the Company's financial statements and the consolidated financial statements give a true and fair view of the financial position of the Company and of the Group as of December 31, 2023 and of the results of their operations for the year then ended
- Consolidated financial statements: 3 key audit matters
  - Valuation of goodwill and intangible assets
  - Recognition of the liability relating to service vouchers in circulation and funds to be redeemed
  - Valuation for provisions relating to litigation, claims and tax risks
- Edenred SE financial statements: 1 key audit matter
  - Assessment of equity investments and related receivables



### Statutory Auditors' reports

#### Other reports and statements

- Report on related party agreements 11th resolution
  - We have not been notified of any new or previously approved agreements whose implementation continued during the year ended
     December 31, 2023 to be submitted to the Annual General Meeting
- Other special reports on the resolutions subject to a shareholder vote at the Extraordinary General Meeting
  - Report on the reduction in capital 16th resolution
  - Report on the issue of shares and/or various marketable securities with retention and/or cancellation of preferential subscription rights 17<sup>th</sup>, 18<sup>th</sup>, 19<sup>th</sup>, 20<sup>th</sup> and 21<sup>st</sup> resolutions
  - Report on the issue of shares and/or marketable securities, reserved for members of a company savings plan 23rd resolution
- Other reports and statements not subject to a shareholder vote
  - Statements relating to the highest paid corporate officers and patronage expenses
  - Report of the independent third party on the non-financial performance statement



### **AGENDA**

- 1. Edenred, the everyday platform for people at work
- 2. Our Beyond<sub>22-25</sub> strategic plan: where do we stand?
- 3. An enhanced sustainable development strategy
- 4. Success built around teams in 45 countries and a powerful brand
- 5. 2023, another record year for Edenred
- 6. Governance guarantees the Group's performance
- 7. Auditors' reports
- 8. Questions & Answers
- 9. Presentation of and voting on the proposed resolutions



### **QUESTIONS & ANSWERS**



### **AGENDA**

- 1. Edenred, the everyday platform for people at work
- 2. Our Beyond<sub>22-25</sub> strategic plan: where do we stand?
- 3. An enhanced sustainable development strategy
- 4. Success built around teams in 45 countries and a powerful brand
- 5. 2023, another record year for Edenred
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- 7. Auditors' reports
- 8. Questions & Answers
- Presentation of and voting on the proposed resolutions

# Presentation of and voting on the proposed resolutions



Philippe Relland-Bernard

Secretary of the meeting Executive Vice President, Legal and Regulatory Affairs

# APPROVAL OF THE COMPANY'S FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED DECEMBER 31, 2023

1



Contre/Against 12 314 **< 0.01 %** 

**Abst.** 261 764

Dont V.P.C.

**P**our/For 218 156 453

Contre/

Against 12 168

**A**bst. 253 728



### **2ND RESOLUTION**

# APPROVAL OF THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED DECEMBER 31, 2023

2



Contre/Against
113 939
0,05 %

**Abst.** 260 401

Dont V.P.C.

**P**our/For 218 054 938

Contre/

Against

113 683

**A**bst. 253 728



### 3RD RESOLUTION

# APPROPRIATION OF PROFIT FOR THE FINANCIAL YEAR ENDED DECEMBER 31, 2023, AND SETTING OF THE DIVIDEND

3



Contre/Against 3 436 360

1,57 %

Abst.

5 238

#### Dont V.P.C.

**P**our/For 214 988 552

Contre/

Against

3 432 639

**A**bst. 1 158

# RENEWAL OF MR. DOMINIQUE D'HINNIN AS A DIRECTOR

4





**Abst.** 203 641

Dont V.P.C.

**P**our/For 168 367 303

Contre/

Against 49 854 998

**A**bst. 200 048



# RATIFICATION OF THE CO-OPTION OF MRS. NATHALIE BALLA AS A DIRECTOR

5



Contre/Against 68 307

**Abst.** 204 663

Dont V.P.C.

**P**our/For 218 157 431

Contre/

Against 64 796

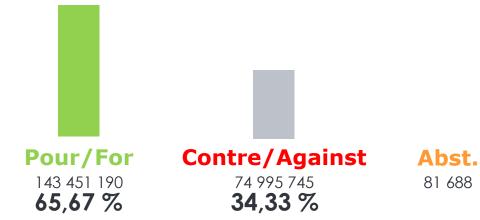
**A**bst. 200 122



### **6TH RESOLUTION**

# APPROVAL OF THE COMPENSATION POLICY FOR THE CHAIRMAN AND CHIEF EXECUTIVE OFFICER

6



#### Dont V.P.C.

**P**our/For 143 359 110

Contre/

Against 74 986 472

**A**bst. 76 767

# APPROVAL OF THE COMPENSATION POLICY FOR THE MEMBERS OF THE BOARD OF DIRECTORS (EXCLUDING THE CHAIRMAN AND CEO)





2 108 544 **0,97 %** 

**Abst.** 78 771

Dont V.P.C.

**P**our/For 216 250 806

Contre/

Against

2 094 941

**A**bst. 75 002



### APPROVAL OF THE ANNUAL AGGREGATE FIXED AMOUNT ALLOCATED TO DIRECTORS AS COMPENSATION FOR THEIR DUTIES



**Contre/Against** 3 363 449 1,54 %

Abst. 73 082

Dont V.P.C.

**P**our/For 214 998 691

Contre/

3 352 994 **Against** 

Abst. 69 064

# APPROVAL OF THE REPORT ON CORPORATE OFFICERS' 2023 COMPENSATION (GLOBAL EX POST)

9



Contre/Against
17 658 361
8,12 %

**Abst.** 953 506

Dont V.P.C.

**P**our/For 199 822 513

Contre/

Against 17 652 099

**A**bst. 946 137

Adoptée

1

### **10TH RESOLUTION**

# APPROVAL OF THE 2023 COMPENSATION COMPONENTS FOR BERTRAND DUMAZY (SPECIFIC EX POST)

10





**Abst.** 951 874

Dont V.P.C.

**P**our/For 152 325 806

Contre/

Against 65 152 482

**A**bst. 944 061

### APPROVAL OF THE STATUTORY AUDITORS' SPECIAL REPORT ON RELATED-PARTY AGREEMENTS



2 081



Contre/Against

14 011

Abst.

Dont V.P.C.

**P**our/For 218 411 442

Contre/

Against

**A**bst. 8 826



# RENEWAL OF DELOITTE & ASSOCIÉS AS STATUTORY AUDITOR FOR AUDIT OF THE FINANCIAL STATEMENTS





2 303 502 1,05 %

**Abst.** 12 220

Dont V.P.C.

**P**our/For 216 114 710

Contre/

Against 2 300 262

**A**bst. 7 377

Adoptée

Edenred

#### 13TH RESOLUTION

# APPOINTMENT OF DELOITTE & ASSOCIÉS AS STATUTORY AUDITOR FOR CERTIFICATION OF SUSTAINABILITY REPORTING





Contre/Against
1 851 295
0,85 %

**Abst.** 380 743

Dont V.P.C.

**P**our/For 216 198 956

Contre/

Against

1 847 998

**A**bst. 375 395

## APPOINTMENT OF ERNST & YOUNG AUDIT AS STATUTORY AUDITOR FOR CERTIFICATION OF SUSTAINABILITY REPORTING





Contre/Against
1 070 513
0,49 %

**Abst.** 388 198

Dont V.P.C.

**P**our/For 216 972 069

Contre/

Against

1 069 646

Abst.

380 634



## AUTHORIZATION GRANTED TO THE BOARD OF DIRECTORS TO TRADE IN THE COMPANY'S SHARES

15



Contre/Against 700 666 **0,32 %** 

**Abst.** 59 326

Dont V.P.C.

**P**our/For 217 672 524

Contre/

Against

695 203

**A**bst. 54 622



## AUTHORIZATION GRANTED TO THE BOARD OF DIRECTORS TO REDUCE THE COMPANY'S SHARE CAPITAL BY CANCELING SHARES





Contre/Against
549 548
0,25 %

**Abst.** 8 776

Dont V.P.C.

**P**our/For 217 871 545

Contre/

Against

546 259

**A**bst. 4 545



## DELEGATION OF AUTHORITY GRANTED TO THE BOARD OF DIRECTORS TO INCREASE THE SHARE CAPITAL, WITH PRE-EMPTIVE SUBSCRIPTION RIGHTS





Contre/Against
6 276 235
2,87 %

**Abst.** 17 906

Dont V.P.C.

**P**our/For 212 136 371

Contre/

Against

6 275 844

Abst.

10 134

Adoptée

Edenred

DELEGATION OF AUTHORITY GRANTED TO THE BOARD OF DIRECTORS TO INCREASE THE SHARE CAPITAL, WITHOUT PRE-EMPTIVE SUBSCRIPTION RIGHTS, BY A PUBLIC OFFER





Contre/Against

2 884 825

1,32 %

**Abst.** 16 479

Dont V.P.C.

**P**our/For 215 541 954

Contre/

Against

2 869 050

**A**bst. 11 345

#### 19TH RESOLUTION

DELEGATION OF AUTHORITY GRANTED TO THE BOARD TO INCREASE THE SHARE CAPITAL, WITHOUT PRE-EMPTIVE SUBSCRIPTION RIGHTS, BY AN OFFER ADDRESSED EXCLUSIVELY TO A RESTRICTED CIRCLE OF INVESTORS





8 889 355 **4,07 %** 

**Abst.** 19 994

Dont V.P.C.

**P**our/For 209 554 435

Contre/

Against

8 857 106

10 808

Abst.

Adoptée

Edenred

AUTHORIZATION GRANTED TO THE BOARD OF DIRECTORS TO INCREASE THE AMOUNT OF ISSUANCES WITH OR WITHOUT PRE-EMPTIVE SUBSCRIPTION RIGHTS (GREENSHOE)





Contre/Against
20 032 871
9,19 %

**Abst.** 647 643

Dont V.P.C.

**P**our/For 197 779 788

Contre/

Against 20 000 012

**A**bst. 642 549

DELEGATION OF POWERS GRANTED TO THE BOARD OF DIRECTORS TO INCREASE THE SHARE CAPITAL, WITHOUT PRE-EMPTIVE SUBSCRIPTION RIGHTS, AS CONSIDERATION FOR CONTRIBUTIONS IN KIND MADE TO THE COMPANY





Contre/Against
3 804 466
1,74 %

**Abst.** 17 819

Dont V.P.C.

**P**our/For 214 615 680

Contre/

Against

3 797 600

**A**bst. 9 069

DELEGATION OF AUTHORITY GRANTED TO THE BOARD OF DIRECTORS TO INCREASE THE SHARE CAPITAL THROUGH CAPITALIZATION OF RESERVES, PROFITS, PREMIUMS OR OTHER ELIGIBLE ITEMS





**Contre/Against**300 040 **0.14 %** 

**Abst.** 13 683

Dont V.P.C.

**P**our/For 218 114 234

Contre/

Against 299 603

**A**bst. 8 512



#### 23RD RESOLUTION

DELEGATION OF AUTHORITY GRANTED TO THE BOARD TO INCREASE THE SHARE CAPITAL, WITHOUT PRE-EMPTIVE SUBSCRIPTION RIGHTS, THROUGH AN ISSUANCE RESERVED FOR MEMBERS OF A COMPANY SAVINGS PLAN





Contre/Against
1 548 748
0.71 %

**Abst.** 12 403

Dont V.P.C.

**P**our/For 216 876 812

Contre/

Against

1 537 728

**A**bst. 7 809

#### **24TH RESOLUTION**

POWERS
TO CARRY OUT FORMALITIES

**24** 



Contre/Against 6 256 < 0,01 %

**Abst.** 13 075

Dont V.P.C.

**P**our/For 218 408 355

Contre/

Against 6 076

**A**bst. 7 918

# enrich connections. For good.